

MAY-14-2009 THU 08:58 AM Hotel Del Coronado

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P. 01

Hewlett-Packard Company
Intellectual Property Administration
11445 Compaq Center Drive West
Houston TX 77707

Attorney Docket 200309365-1

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MAY 14 2009

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Attorney Docket Number 200309365-1

In re Application of:
Sherif Yacoub

Serial No.: 10/699,264

Filing Date: October 30, 2003

Examiner: Phan, Joseph T.

Title: System and Method for Call Center
Dialog Management

Confirmation No.: 2032

Art Unit No. 2614

VIA FACSIMILE

MAIL STOP APPEAL BRIEF - PATENTS
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NOTIFICATION OF NON-COMPLIANT APPEAL BRIEF

Dear Madam:

The Grounds of Rejection on Appeal have been revised to be consistent with the Final Action dated July 11, 2008. The revisions have been made in accordance with suggestions provided by Patent Appeals Center Specialist during a telephone conference on May 13, 2009.

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(6) Grounds of Rejection to be Reviewed on Appeal

Claims 18 and 19 stand rejected under 35 U.S.C. § 101(a) as being directed to non-statutory subject matter and the claims 1-16 and 18-22 stand rejected under 35 U.S.C. § 102(e) as being unanticipated by Comerford et al. (US Patent No. 6,748,361) in the Final Action. Claims 10-16, 19 and 21 are appealed.


(a) Whether claim 19 is unpatentable under 35 U.S.C. § 101(a) as being directed to non-statutory subject matter.

(b) Whether claims 10-16, 19 and 21 are unpatentable under 35 U.S.C. § 102(e) as being anticipated by Comerford et al. (US Patent No. 6,748,361).

Dated: May 14, 2009

Respectfully submitted

By:


Manisha Chakrabarti
Registration No. 41,665
Attorney for Applicants

Manisha Chakrabarti, Esq
3108 South Route 59
Suite 124-282
Naperville, Illinois 60564
(630) 355-3376